audiovisual serving devices to present the program material;

presenting the program material to the user over the Room Communication Subsystem; and

creating a set of user data, said set of user data listing stated user preferences.

14. A method for presenting program material from a plurality of program sources to users using a host computing device and allocating tasks among a plurality of audiovisual serving devices, said method comprising:

responding to a user request to order program material by selecting one of a plurality of Assignable Computing Devices to generate a menu, said menu listing available program material;

presenting the user with a broadcast channel;
presenting the user with said menu over a Room Communication Subsystem;
receiving a program selection from the user over the Room Communication

responding to said selection of program material by selecting one of a plurality of

audiovisual serving devices to present the program material; and

presenting the program material to the user over the Room Communication Subsystem; and

creating a set of user data, said set of user data listing stated user preferences.

18. A method for presenting program material from a plurality of program sources to users using a host computing device and allocating tasks among a plurality of audiovisual serving devices, said method comprising:

responding to a user request to order program material by selecting one of a plurality of Assignable Computing Devices to generate a menu, said menu listing available program material;

presenting the user with said menu over a Room Communication Subsystem; receiving a program selection from the user over the Room Communication Subsystem;

Subsystem;

responding to said selection of program material by selecting one of a plurality of audiovisual serving devices to present the program material;

presenting the program material to the user over the Room Communication Subsystem; and

polling the audiovisual serving device for status after a first defined interval of time.

An apparatus for presenting program material from a plurality of program sources to users using a host computing device and a plurality of audiovisual serving devices, comprising:

a programming subsystem, said programming subsystem including a plurality of audiovisual serving devices;

a Room Communication Subsystem, said Room Communication Subsystem connecting a plurality of user terminals to the system;

a Site Management Subsystem; and

a plurality of Assignable Computing Device audiovisual serving devices;

wherein said audiovisual serving devices communicate with the user terminals over said Room Communication Subsystem, said Site Management Subsystem can assign at least one Assignable Computing Device to communicate with a user terminal in response to an initial communication from a user terminal; a set of user data is stored, said user data listing stated user preferences, and further wherein a menu responsive to a list of currently available program material may be generated.

29. An apparatus for presenting program material from a plurality of program sources to users using a host computing device and a plurality of audiovisual serving devices, comprising:

a programming subsystem, said programming subsystem including a plurality of audiovisual serving devices;

a Room Communication Subsystem, said Room Communication Subsystem connecting a plurality of user terminals to the system;

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a Site Management Subsystem;

a plurality of Assignable Computing Device audiovisual serving devices; and

a broadcast channel;

wherein said audiovisual serving devices communicate with the user terminals over said Room Communication Subsystem, said Site Management Subsystem can assign at least one Assignable Computing Device to communicate with a user terminal in response to an initial communication from a user terminal, and a set of user data is stored, said user data listing stated user preferences.

Please add new claims 36-45 as follows:

- 36. (Added) The method of claim 11, wherein the menu generated is automatically customized based on information related to the user.
- 37. (Added) The method of claim 11, wherein the menu generated is customized upon the request of the user.
- 38. (Added) The method of claim 14, wherein the menu generated is automatically customized based on information related to the user.
- 39. (Added) The method of claim 14, wherein the menu generated is customized upon the request of the user.
- 40. (Added) The method of claim 18, wherein the menu generated is automatically customized based on information related to the user.
- 41. (Added) The method of claim 18, wherein the menu generated is customized upon the request of the user.
- 42. (Added) The apparatus of claim 26, wherein the menu generated is automatically customized based on information related to the user.

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43. (Added) The apparatus of claim 26, wherein the menu generated is customized upon the request of the user.

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- 44. (Added) The apparatus of claim 29, wherein the menu generated is automatically customized based on information related to the user.
- 45. (Added) The apparatus of claim 29, wherein the menu generated is customized upon the request of the user.